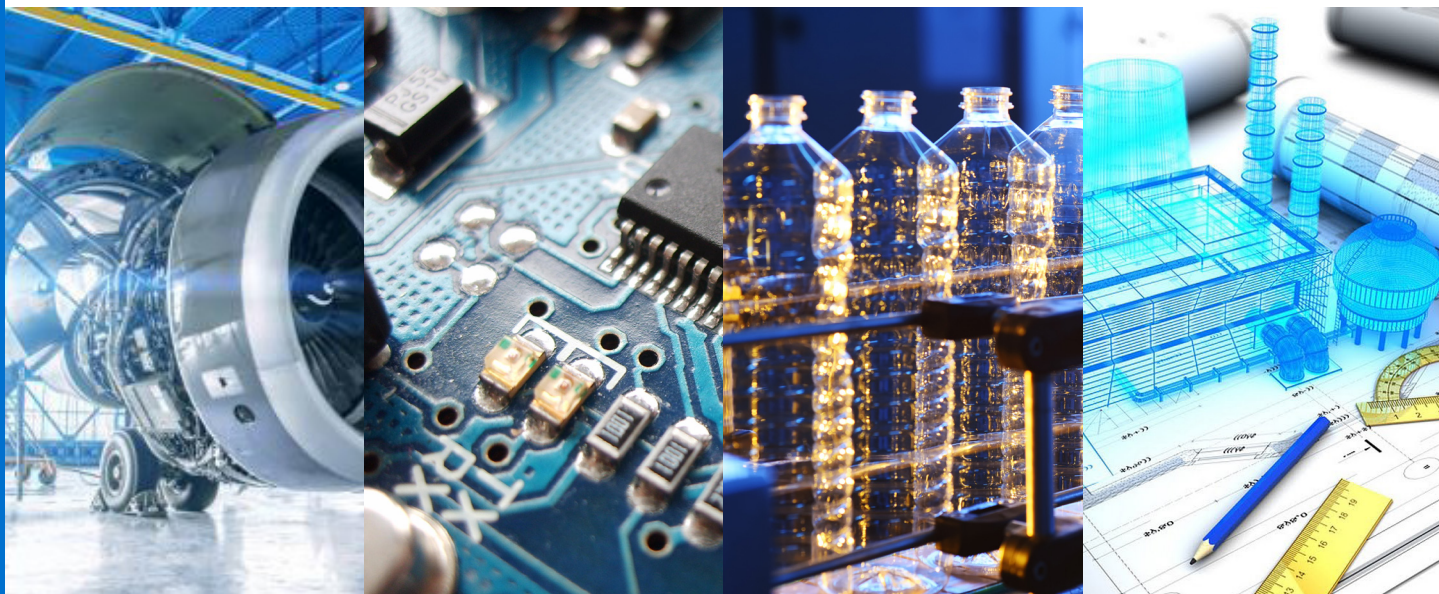




# ISO 9001 Certification



## Enhance your performance and your competitiveness!

**The certification of your Quality Management System according to the ISO 9001 standard contributes to your organisation's success by increasing customer satisfaction and staff motivation.**

**The ISO 9001 standard** defines precise requirements subject of for a Quality Management Systems (QMS) that enable an organisation to be based on the following principles: customer focus, leadership, process approach, continuous improvement, evidence-based decision making, mutually beneficial relationships with suppliers.

**ISO 9001 certification** is a voluntary process, that will allow you to guarantee a reliable and controlled management strategy, both internally and externally.

### Benefits of ISO 9001 : 2015 certification

- Standardisation of practises within your organisation,
- Control of your activities and your risks,
- Staff involvement,
- Cost reductions,
- Improvement of performance - turnover and productivity - by optimising organisation,
- Strengthening the confidence of customers, suppliers and partners through the recognition by an independent third party organisation,
- Improvement of customer satisfaction by a better understanding and consideration of their expectations,
- Competitive advantage to increase the company's competitiveness and position itself during calls for tender,
- Valuation and recognition of your commitment to quality.

Your certification is the sign of your maturity regarding the issues addressed by the ISO 9001 : 2015 standard: customer satisfaction, opportunity/risk approach, management of suppliers, etc.

### Prerequisites for ISO 9001 : 2015 certification

- Your Quality Management System has been in place for at least six months,
- Your Quality Management System has been audited internally at least once,
- A management review has been carried out.

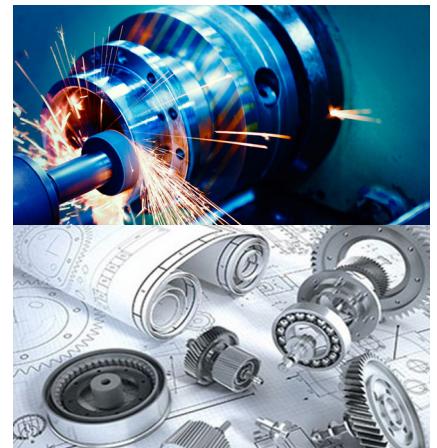
# OSAC offers Management Systems certification services: ISO 9001

OSAC is a third-party organisation, **accredited by COFRAC** for ISO 9001 : 2015 certifications (accreditation n° 4-0605 – scope available on the website [www.cofrac.fr](http://www.cofrac.fr)), recognised and independent, thus reinforcing the value of your certification according to the requirements specified in ISO 9001.

Unequaled experience and recognition in the aeronautical sector: OSAC has contributed since the beginning to the safety in the whole aeronautical branch, in partnership with the different authorities : Ministry of Ecological Transition, DGAC (Direction Générale de l'Aviation Civile), and GIFAS (Groupement des Industries Françaises Aéronautiques et Spatiales).

OSAC is a specialised certification body working only on well-defined sectors of activity (EA codes) which are closely or remotely related to the **Aeronautical, Spatial and Defense sectors** namely:

- Textiles and textile products
- Rubber and plastic products
- Non-metallic mineral products
- Basic metal and fabricated metal products
- Machinery and equipment
- Electrical and optical equipment
- Aerospace
- Manufacturing not elsewhere classified
- Trade, repair of motor vehicles and personal and household goods
- Transport, storage and communication
- Research & Development, architecture and engineering
- Other services provided mainly to businesses
- Education



OSAC relies on a **network of qualified internal and external auditors and reviewers**, throughout the country. OSAC aims to:

- Satisfy their customers' requests in a spirit of partnership and continuous improvement,
- Guarantee the durability and value of the certificates granted, through the quality of the assessments carried out and the certification mark.

## The certification process

1	Application for Certification
2	Contractualisation
3	Planning
4	Initial Audit
5	Certification Decision
6	Edition of the Certificate
7	Annual surveillance audits



**Accreditation n° 4-0605**  
available at [www.cofrac.fr](http://www.cofrac.fr)

Further information available at:  
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