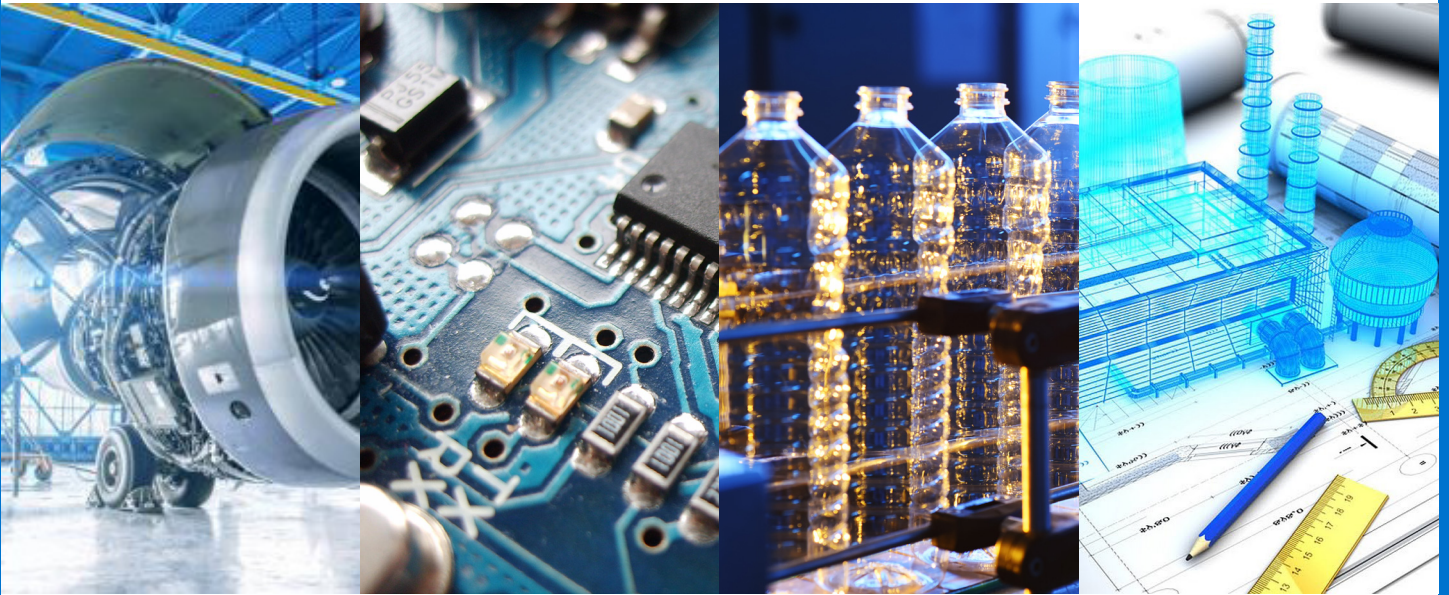




ISO 9001 Certification



Enhance your performance and your competitiveness!

The certification of your Quality Management System according to the ISO 9001 standard contributes to your organisation's success by increasing customer satisfaction and staff motivation.

The ISO 9001 standard defines precise requirements subject of for a Quality Management Systems (QMS) that enable an organisation to be based on the following principles: customer focus, leadership, process approach, continuous improvement, evidence-based decision making, mutually beneficial relationships with suppliers.

ISO 9001 certification is a voluntary process, that will allow you to guarantee a reliable and controlled management strategy, both internally and externally.

Benefits of ISO 9001 : 2015 certification

- Standardisation of practises within your organisation,
- Control of your activities and your risks,
- Staff involvement,
- Cost reductions,
- Improvement of performance - turnover and productivity - by optimising organisation,
- Strengthening the confidence of customers, suppliers and partners through the recognition by an independent third party organisation,
- Improvement of customer satisfaction by a better understanding and consideration of their expectations,
- Competitive advantage to increase the company's competitiveness and position itself during calls for tender,
- Valuation and recognition of your commitment to quality.

Your certification is the sign of your maturity regarding the issues addressed by the ISO 9001 : 2015 standard: customer satisfaction, opportunity/risk approach, management of suppliers, etc.

Prerequisites for ISO 9001 : 2015 certification

- Your Quality Management System has been in place for at least six months,
- Your Quality Management System has been audited internally at least once,
- A management review has been carried out.

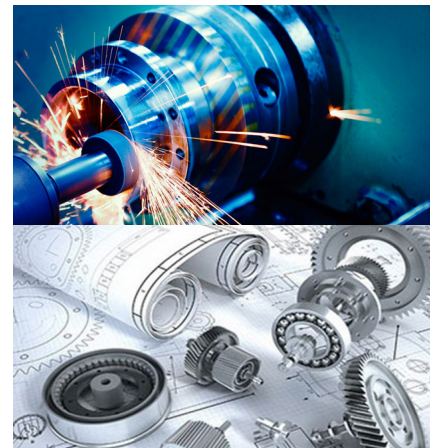
Management Systems certification services: ISO 9001

OSAC Apave Aeroservices is a third-party organisation, **accredited by COFRAC** for ISO 9001 : 2015 certifications (accreditation n° 4-0605 – scope available on the website www.cofrac.fr), recognised and independent, thus reinforcing the value of your certification according to the requirements specified in ISO 9001.

Unequaled experience and recognition in the aeronautical sector: OSAC has contributed since the beginning to the safety in the whole aeronautical branch, in partnership with the different authorities : Ministry of Ecological Transition, DGAC (Direction Générale de l'Aviation Civile), and GIFAS (Groupement des Industries Françaises Aéronautiques et Spatiales).

OSAC Apave Aeroservices is a specialised certification body working only on well-defined sectors of activity (EA codes) which are closely or remotely related to the **Aeronautical, Spatial and Defense sectors** namely:

- Textiles and textile products
- Rubber and plastic products
- Non-metallic mineral products
- Basic metal and fabricated metal products
- Machinery and equipment
- Electrical and optical equipment
- Aerospace
- Manufacturing not elsewhere classified
- Trade, repair of motor vehicles and personal and household goods
- Transport, storage and communication
- Research & Development, architecture and engineering
- Other services provided mainly to businesses
- Education



OSAC Apave Aeroservices relies on a **network of qualified internal and external auditors and reviewers**, throughout the country. OSAC aims to:

- Satisfy their customers' requests in a spirit of partnership and continuous improvement,
- Guarantee the durability and value of the certificates granted, through the quality of the assessments carried out and the certification mark.

The certification process

1	Application for Certification
2	Contractualisation
3	Planning
4	Initial Audit
5	Certification Decision
6	Edition of the Certificate
7	Annual surveillance audits



Accreditation n° 4-0605
available at
www.cofrac.fr

Further information available at:
www.osac.aero/prestations
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